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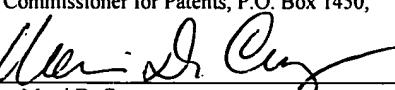


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Dirk Palenik et al. Examiner: Wilson, Yolanda L.
 Serial No.: 10/603,949 Group Art Unit: 2113
 Filed: June 25, 2003 Docket: 60027.0190USU1/BS030078
 Confirmation No.: 3137 Notice of Allow. Date: n/a
 Due Date: June 27, 2006
 Title: Methods and Systems for Communications Device Troubleshooting

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on June 23, 2006.

By: 
 Name: Merri D. Cruz

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, Virginia 22313-1450

39262

PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

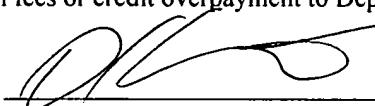
- Transmittal Sheet in duplicate containing Certificate of Mailing
- Amendment
The fee has been calculated as shown below in the "Claims as Amended" table
- Return postcard

CLAIMS AS AMENDED

Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra	Rate	Fee
Total Claims				
32	- 35	= 0	x 0.00	= \$0.00
Independent Claims				
8	- 9	= 0	x 0.00	= \$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

Merchant & Gould LLC
 P.O. Box 2903
 Minneapolis, MN 55402-0903
 404.954.5100

By: 
 Name: D. Kent Stier
 Reg. No.: 50,640
 DKS:mdc



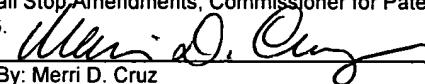
PATENT

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TROUBLESHOOTING

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By: Merri D. Cruz

AMENDMENT

Mail Stop Amendments
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated March 27, 2006, please reexamine and reconsider the application in view of the amendments and appended remarks.

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment sections of this paper.